

FACULTY OF HOTEL MANAGEMENT & CATERING TECHNOLOGY

ACCOMMODATION OPERATIONS & HYGIENE SAFETY TRAINING PROGRAMME

This programme intends to develop professional and standardized hospitality services among all the hotels, we ensure to add a spark to the non-skilled workers to attain the fullest guest satisfaction to justify their employment in the hotel resulting in the brand building of the property.

Aims & Objectives

This consultancy aims at providing hygiene practices that must be followed by each employee during their working hours.

This consultancy also provides training to staff regarding the safety precautions that need to be taken at work

It also provides training regarding a few safety rules that need to be known while doing any work

This Consultancy provides fire training and makes them aware of the fire-fighting rules.

Need Of Training & Development :

Training is the process of enhancing employees' skills, capabilities and knowledge for doing a particular job. The training process moulds the thinking of employees and leads to quality performance of employees. It is continuous and never-ending in nature.

Benefits Of Taking This Training :

- Fully Skilled Employees
- Resources Saving.
- Effective Budgeting.
- Guest Delight
- Satisfaction.
- Professional Working Environment.
- Improved Standards.
- Clean
- Hygienic
- Work Place.
- Improves the Morale of Employees.



The Programme Will Be Organised In Three Phase

- 1 Weeks work hygiene training
- 1 Weeks Training on Work Safftey
- 1 Week Training on Safety Rules implementation.
- 1 Week Accommodation Operations Training:

- Bed Making Training
- Amenities and Supplies Training
- Housekeeping cleaning procedures training
- i)SOP'S, ii) Cleaning supplies, iii) Cleaning Equipment

- 1-Week Follow-Up Session

Note: The programme can be modified as per the industry. The final proposal will be given after understanding the nature of the work

Department

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